**RITESH PATHANIA**

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*Uttam Nagar, New Delhi-110058*

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**Hospitality services professional with 17 years of industry experience in**

**Operational / team development & 5+ years of experience as Learning and Development Trainer.**

**Employment History:**

**FRANKFINN INSTITUTE OF TRAINING**

Master Hospitality Trainer, North Zone

Reporting to National Delivery Head

From January 2015 till date.

**JAYPEE HOSPITALITY, JAYPEE DELCOURT**

Assistant Food & Beverage Manager reporting to GM.

April 2013 to Dec 2015.

**JAYPEE HOSPITALITY, JAYPEE SIDDHARTH**

A Five Star Hotel, New Delhi.

Restaurant Manager reporting to Food and Beverage Manager.

December 2011till March 2013.

**THE GRAND**

A Five Star Luxury City Hotel, New Delhi.

Assistant Manager Food and Beverage (outlet incharge) reporting to Director Food & Beverage

September 2010 to November 2011

**TAJ PALACE**

A Five star Luxury hotel in New Delhi.

Food and Beverage Supervisor (Reported to Restaurant Manager Outlets)

March 2000 to August 2010

**Education Qualifications**

* **Training of Trainers**

Faculty Development programme, NPTEL-AICTE

Duration – 3 months (Passed year 2019)

Position- First Division.

* **Certified Master Trainer and Facilitator**

Middle EartHR, Carlton Advance Management Institute.

Position – Distinction (Passed year 2019)

* **Certificate in Teaching, Training and Developing Professionals**

Centre for Training & Professional Development, Asian College of Teachers 2019 (ACT)

Position - First Division (Passed year 2019)

* **Bachelor Degree in Hotel Management**

KPHR College of Hotel Management, Bangalore University.

Duration: Three Years (Passed Year- 1996)

Position: Second Division.

* **Diploma in Airlines and Travel Management**

IITC, Bangalore.

Duration: Four Months (Passed Year- 1995)

Position: First Division.

* **PC Proficiency**

Reliance Computer Pvt. Ltd.

Duration: Two Months. (Passed Year- 1993)

Position: First Position.

* **10+2**

Kendriya Vidyalaya, Bangalore.

First Division.

Passed Year- 1993

**TRAININGS**

* **Taj West End, Bangalore.**

Duration: Two Months. (May – June, 1994)

Area Covered: House Keeping and Food and Beverage Service.

* **The Atria, Bangalore.**

Duration: Two Months. (Nov – Dec, 1994)

Area Covered: Kitchen and Coffee shop.

* **Guest Line Days Inn, Bangalore.**

Duration: Two Months (Oct – Nov, 1995)

Area Covered: Front Office and Food and Beverage Service.

**Extra Curricular Activities**

* Participated in Carving Competition and achieved second position in College Level.
* Participated in Flower Making Competition in College Level.
* Participated in Social Science Exhibition in Inter School Level.

**ACHIEVEMENTS AND AWARDS RECEIVED­­­­­­­­­**

1) Certificate in Teaching, Training and Developing Professionals, Centre for Training & Professional Development a corporate training wing of Asian College of Teachers (ACT).

2) Certified NSDC Training of the Trainers (TOT) Programme in year 2016-17 conducted by Tata Strive.

3) Was promoted to ‘Master Hospitality Trainer’ in year 2016, at Frankfinn institute of Airhostess training.

4) Was promoted to Assistant Food and Beverage Manager at Jaypee Hospitality and was Head of Department at Jaypee Greens Hotel and Resorts.

5) Associated with F1 Race at Buddha International Circuit, Greater Noida. For year 2012 and 2013. Was appreciated by Director of Jaypee Hotels for training of hotel management collage students for operations in Jaypee F1 Executive Lounge.

6) Was appointed ‘Training Member’ of ‘Food and Beverage ‘Small Improvement Team’ (SMT) in Taj Palace Hotel.

7) In April 2009, I was awarded best up seller of the month and also outstanding employee for the quarter and with recommendation was transferred to Blue Ginger and Blue Bar at Taj Palace Hotel.

8) In September 2007, I was promoted as Supervisor and transferred to Orient Express (Fine dining Restaurant) at Taj Palace Hotel.

9) Was awarded ‘Best Groomed Employee’ from ‘Front of the House’ in Dec 2007 at Taj Palace Hotel.

10) On the basis of feedback and appreciation letters I was recommended for Butler training program and was later awarded as a ‘Certified Butler’ at Taj Group of Hotels in 2004.

11) Was honored by ‘Centre of Excellence’ on completion of ‘Hospitality Foundation Module’ in 2003 at Taj Palace Hotel.

**Personal Information**

Date of Birth: 10 May 1975

Fathers Name: Sqn. Ldr. R.S.Pathania (Retd.)

Marital Status: Married.